

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of Claims:

507
\$1
Please cancel claims 1-29.

Please add new claims 30-46 as follows:

- A1
30. (New) A method, comprising:
receiving a call from a caller;
retrieving an identifier for said caller;
retrieving a configuration for said caller using said identifier;
receiving scheduling information from said caller; and
responding to said call in accordance with said scheduling information.
 31. (New) The method of claim 30, wherein said receiving comprises:
requesting a date and time when said caller is available;
determining whether a user is available during said date and time;
terminating said call; and
placing a return call between said caller and said user at said date and time.
 32. (New) The method of claim 31, wherein said determining comprises:
retrieving scheduling information for said user; and
determining whether said user is available during said date and time using said retrieved scheduling information.
 33. (New) An article, comprising:
a storage medium;
said storage medium including stored instructions that, when executed by a processor, result in receiving a call from a caller, retrieving an identifier for said caller, retrieving a configuration for said caller using said identifier, receiving scheduling information from said caller, and responding to said call in accordance with said scheduling information.
 34. (New) The article of claim 33, wherein the stored instructions, when executed by a processor, further result in said receiving by requesting a date and time when said caller is available, determining whether a user is available during said date and time, terminating said call, and placing a return call between said caller and said user at said date and time.

35. (New) The article of claim 34, wherein the stored instructions, when executed by a processor, further result in said determining by retrieving scheduling information for said user, and determining whether said user is available during said date and time using said retrieved scheduling information.

36. (New) An apparatus, comprising:
a receiver to receive a call and identifier for a caller;
a configuration retriever to couple to said receiver, said configuration retriever to receive said identifier and retrieve a corresponding configuration; and
a response agent to couple to said configuration retriever, said response agent to receive a rule from said configuration, said rule to instruct said response agent to schedule a return call between said caller and a user.

37. (New) The apparatus of claim 36, wherein said response agent is configured to receive scheduling information for said caller and said user, determine a date and time when both are available, and place said return call.

38. (New) A method, comprising:
setting a date and time for an event reminder for an event by a first person for a second person;
storing said event reminder as part of a configuration for said second person;
scanning said configuration on a periodic basis for said event reminder;
retrieving said date and time for said event reminder;
placing a call to said second person to provide said event reminder at said date and time.

39. (New) The method of claim 38, wherein said event reminder comprises at least one of a voice message, electronic mail message, or Braille message.

40. (New) The method of claim 38, further comprising:
requesting confirmation as to whether said second person is to attend said event;
receiving confirmation from said second person; and
sending said confirmation to said first person.

41. (New) The method of claim 38, wherein said setting comprises:
retrieving an event from appointment software; and
setting said event reminder for said retrieved event.

42. (New) An article, comprising:
a storage medium;
said storage medium including stored instructions that, when executed by a processor, result in setting a date and time for an event reminder for an event by a first person for a second person, storing said event reminder as part of a configuration for said second person, scanning said configuration on a periodic basis for said event reminder,

retrieving said date and time for said event reminder, placing a call to said second person to provide said event reminder at said date and time.

43. (New) The article of claim 42, wherein the stored instructions, when executed by a processor, further result in requesting confirmation as to whether said second person is to attend said event, receiving confirmation from said second person, and sending said confirmation to said first person.

44. (New) The article of claim 42, wherein the stored instructions, when executed by a processor, further results in said setting by retrieving an event from appointment software, and setting said event reminder for said retrieved event.

45. (New) An apparatus, comprising:
a configuration database to store configurations;
a configuration retriever to couple to said configuration database, said configuration retriever to scan said configurations for event reminders for an event; and
a response agent to couple to said configuration retriever, said response agent to receive an event reminder set by a first person from a configuration for a second person, and to place a call to said second person to remind said second person of said event.

46. (New) The apparatus of claim 45, wherein said response agent is configured to retrieve a date and time for said event, and to place said call in accordance with said date and time.